

Any failure of the product in normal household use is covered for 15 years.

The warranty covers problems due to:

- manufacturing defects
- wear out
- staining or discoloration
- scuffing
- fading
- gouges, rips, tears or indentations
- mold and mildew

Warranty Remedy

The defective areas will be repaired or replaced with new K-Tech for Kitchens flooring of the same color, design, and grade, if available; if unavailable or discontinued, similar K-Tech for Kitchens flooring will be supplied. After corrective action is taken on an existing defect, you will continue to receive warranty coverage for the remaining period of your original warranty.

How to Report a Problem

Contact your retail store to report a problem. In most cases the retailer can resolve the problem. If you need additional assistance, write to us at: K-Tech for Kitchens, 3500 Quakerbridge Road, P.O. Box 3127, Mercerville, NJ 08619, USA. Include proof of purchase with your correspondence.

Consequential or Incidental Damages

We exclude and will not pay consequential or incidental damages under these limited warranties. By this we

mean that we will not cover or pay for any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Some examples are: replacement of subfloors, trim moldings, disconnecting/reconnecting appliances or fixtures, or moving of furniture.

Warranty Exclusions

The warranty excludes problems due to:

- improper installation and installation materials
- improper floor care
- change of gloss level, dulling, scratching, or cutting
- accidents, abuse, or improper usage
- excessive temperatures or sunlight
- color or design variations from samples and literature
- excessive moisture or water leaks and floods
- a high concentration of acids or alkalis
- labor on material installed with obvious visible defects
- installation in commercial applications

Warranty Conditions

- covers only first quality materials
- applies to normal residential applications only
- "wear out" is defined as the absence of the floor design due to normal household use
- one replacement floor only will be made for discoloration from mold, mildew and alkali, staining, wear out, fading and scuffing
- indentations will only be covered if adequate furniture floor protectors are used

Implied Warranties

There are no implied warranties, including warranties of merchantability and fitness for a particular use, extending beyond the limited warranties available under this plan.

Please Note: Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

Your Legal Rights

These limited warranties give you specific legal rights and you may also have other rights which vary from state to state, except for these other rights, the remedies provided in the above warranties state the limit of our responsibility.

No representative, employee, or agent of K-Tech for Kitchens is authorized to modify or change the limited warranties as stated herein.

Contact Us

If you have questions about your new floor, please call the *K-Tech for Kitchens Consumer Information Line* at 1-888-KTECHINFO (1-888-583-2446), Monday through Friday, 8:30 a.m. to 5:30 p.m. EST or visit www.ktechforkitchens.com.

How To Care For Your Floor

Immediately After Installation

- Protect the sealed seams on your flooring for at least 16 hours after seam sealer application to ensure a proper seam bond.
- Furniture should not be placed on the floor for at least 24 hours until the adhesive has had adequate time to dry.
- Always move heavy furniture and appliances with care to avoid gouging or tearing the floor. First, lay strips of plywood or hardboard panels on the floor. Then roll, "walk" or slide these items on the strips. Do not push or pull appliances and heavy furniture without taking these precautions.
- Wash your floor using a suitable floor cleaner 24 hours after installation.

Caution: Hard surfaced flooring can become slippery when wet. Allow time for the floor to dry after washing. Immediately wipe up wet areas from spills or wet feet. Place mats at outside entrances to prevent water, snow or ice from being tracked onto your floor. Improper polishes or finishes can also cause slipperiness.

Preventative Care

- Make sure furniture legs have large surface, non-staining floor protectors. Replace small, narrow metal or dome-shaped glides with smooth, flat glides that are in flat contact with the floor. Glides should be equipped with self-adhesive felt pads to avoid scratching the surface of the floor. The pads should be checked periodically for grit and wear and replaced when necessary.
- Place mats at outside entrances to prevent dirt, grit and soil from being tracked onto your floor. Use 100% latex-backed mats, because some rubber-backed mats or carpets may permanently stain your floor.
- Draw drapes and blinds during peak periods of strong sunlight. Floor covering, like other home furnishing products, may discolor or fade when overexposed to the sun.
- Heat-producing appliances such as a refrigerator or range, or hot air registers emitting a direct flow of heat in excess of 120°F, even intermittently, can scorch, burn, discolor or fade your

floor. Cigarettes, matches and other very hot objects can also damage your floor.

Regular Care

- Sweep or vacuum regularly to remove dirt and grit that can abrade or scratch your new floor. Do not use a vacuum with a beater brush, because it may damage the floor's surface.
- Wipe up spills promptly with a damp cloth or mop.
- Use a disposable wet cloth mop for regular cleaning. Periodically wash your floor with a suitable floor cleaner or diluted, clear, non-sudsy ammonia.
- Do not use mop and polish products, dishwashing liquids and oil-based cleaners. These may leave a residue which can attract dirt and dull your floor's finish. Avoid cleaners that contain abrasives, solvents or a high concentration of acids or alkalis which may permanently damage your floor.
- The use of an acrylic polish is optional. Be aware that most polishes will leave high gloss shine. Follow the polish label instructions.
- Do not buff the floor covering.